

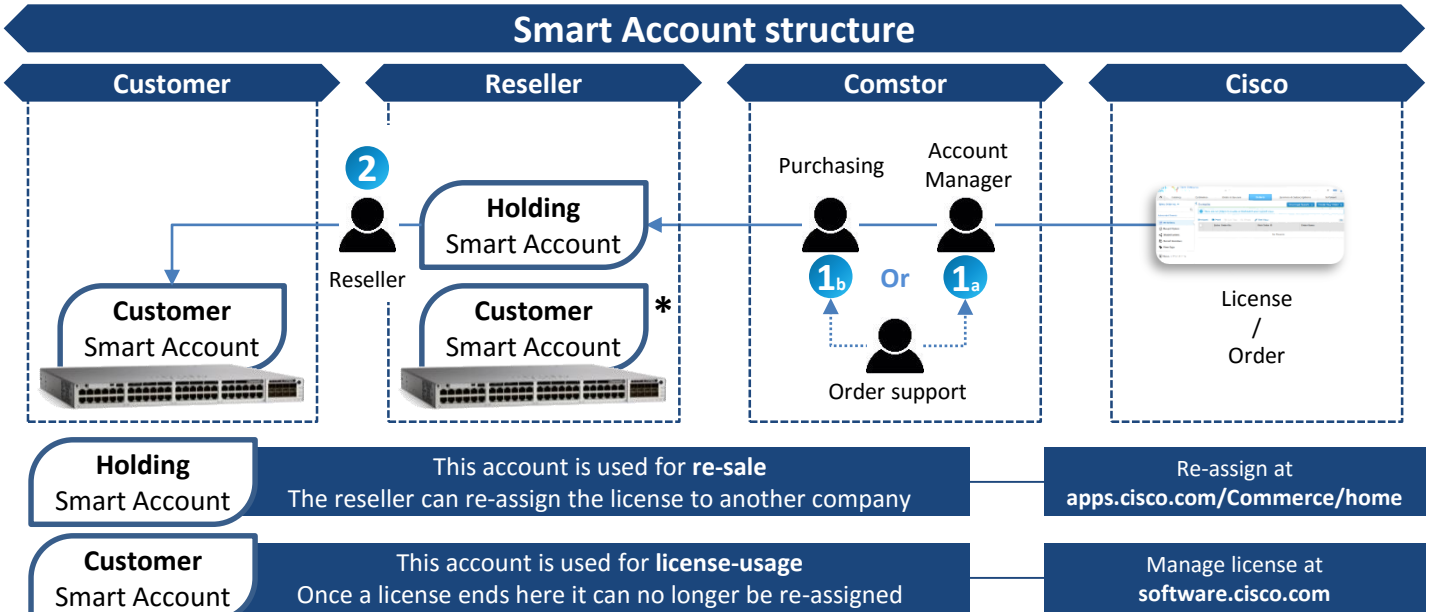
# Smart Account

A smart account is a license portal.

When ordering a license from cisco you can send a PAK over email or assign the license directly in a Smart Account. Notice that not all licenses support a Smart Account yet, but this will change over time. More Cisco licenses will become Smart Account enabled.

Assign a license to a Smart Account in 2 steps!

- 1) **STEP#1** is the assignment of the license. This can be done **by the account manager OR purchasing.**
- 2) **STEP#2** is the re-assignment of the license. This is done **by the reseller towards the end-customer.**



\*A reseller has usually both. One for resale and one for own use of Cisco equipment → **Always select HOLDING Smart Account.**

## 1a - Assignment by the COMSTOR account manager (if applicable) – Deals & Quotes

The screenshot shows the Cisco Deals & Quotes interface. Step 1 highlights the 'Deals & Quotes' tab. Step 2 highlights the 'Assign Smart Account' button. Step 3 shows the 'Assign Smart Account' dialog box where 'Holding Smart Account' is selected.

## 1b - Assignment by COMSTOR purchasing – Orders

The screenshot shows the Cisco Orders interface. Step 1 highlights the 'Orders' tab. Step 2 highlights the 'SMART ACCOUNT' dropdown menu. Step 3 shows the 'Assign Smart Account' dialog box where 'Holding Smart Account' is selected.

After STEP#1 the reseller will receive an email with the instructions of STEP#2. How to assign the license to the end-customer.

## 2 - Re-assignment by RESELLER – Orders -> Smart Account Orders

The screenshot shows the Cisco Orders interface. Step 1 highlights the 'Orders' tab. Step 2 highlights the 'Smart Account Orders' button. Step 3 shows the 'Assign Customer Smart Account' dialog box where 'Customer Smart Account' is selected.